

Anenta Waste Management company acting on behalf of the NHS

*“Who is Anenta -*

- *Acting as your management partner, we provide simple and effective waste solutions.*
- *Regardless of your industry or size we have a solution that will fit your requirements.*
- *Take a look at our range of professional and affordable services, which include general, recycling, saniwaste, confidential and clinical waste streams.” Copied off the Anenta webpage.*

Anenta has signed a contract with the NHS to manage all pharmacy clinical waste collections using your normal clinical waste supplier. You would have all registered with Anenta so that you can manage your clinical waste collections online. There will be no need to telephone the NHS to arrange clinical waste collection.

Your online account will enable to you:

- To see your next delivery date
- Change collection date i.e to arrange an ad hoc collection
- Review your previous collections
- Change collection intervals depending on waste volume and storage space within pharmacy. (This will be requested online with Anenta)

During this transitional period, Anenta has highlighted that the waste collection provider has charged the NHS for about 60 pharmacies ad hoc sharp collections to the NHS rather than to the pharmacies clinical waste providers account. These charges cover the last 3 years and are for ad hoc collections only. The NHS has decided that they will absorb these historical costs. Since 2016, all pharmacies are responsible for arranging their own sharps collections, i.e sharps from vaccinations. These exclude needle exchange collections.

The error where the NHS carried the cost of the sharp collection could have been caused by:

- The sharps provider collecting the wrong container
- The pharmacy giving the wrong clinical waste container to the driver
- The wrong account number used by either the waste collection company or the pharmacy.

Please make sure that all sharp collections are collect by the correct clinical waste provider and charged to your account.

This is why Anenta has been taken on to manage the NHS waste account and they will give feedback to the NHS and pharmacies.

On behalf of the LPC, I will be the initial link between pharmacies and Anenta. Therefore, if you have any questions please give me a call on 07777671596. All requests for collections etc must be made via the online service with Anenta.

Regards

Kevin Barnes